

22nd June 2010

Kelly has been childminding my son Kai (30 months) since August 2008. She looks after him for 3 days each week.

I have been extremely happy with the care Kai has received, and the great progress he has made whilst in Kelly's care. Kelly's home is always welcoming, clean and well organised and Kai has great fun playing with all the toys available and with the other children in her care. Beyond all this though, it is Kelly's warm and friendly but no nonsense approach which sets her apart from other childminders we have experienced.

She provides a wide, fun range of activities including plenty of outdoor exercise. Last week he decorated a card with hand and foot prints to give to his Daddy for Father's Day.

Kelly is a great communicator and has no trouble in gaining Kai's confidence and therefore encouraging good behaviour and kindness and compassion to others, both skills which are important to us at home. When Kai steps outside his boundaries she responds with firm but kind discipline explaining what we would like to see in terms which he understands. When he is hurt or feeling under the weather I know that he feels happy to be comforted by her and I am confident that she can administer either first aid or medication following all the correct procedures and completing the necessary records to ensure his health and safety.

I know Kelly provides healthy food and snacks such as fruit and all the children all sit down together to eat. I am also aware that Kelly ensures good personal hygiene in encouraging all the children to wash their hands before eating and after using the toilet. I'm sure that it is this practice together with the cleanliness of Kelly's home which has ensured that Kai has remained healthy.

Kelly completes a diary detailing what Kai has done each day. From this I have a complete picture of his whole day including what he has eaten, how long he has slept and all his activities. This helps me to feel involved with his care and that I can talk to him about his day.

All in all I am thoroughly happy with the level of care Kai receives and I'm certain that being in such a positive and happy environment is helping him develop into a confident and self assured little boy.

I would absolutely recommend Kelly as a great and reliable childminder.

Laura Hibbert x